



Quality in Tourism

Visit Report

Alternative Accommodation Standard

The Original Hut Company

Bodiam

Alternative Accommodation Accredited

Visit date: 25 Sep 2014

Visit type: Day

QiT No: 629712

Summary

The now eight huts externally present very well with the individual units extremely well placed around the grounds of the farm. Some new doors are planned. Units have been extremely well built with very good insulation provided.

Internally Farrow and Ball natural colours have been chosen with the décor in very good order. Wooden flooring is in very good condition. Soft furnishing are well coordinated. There is very effective heating from the wood burner. The battery lighting is very well placed and is very effective. The beds in the huts have very supportive foam mattresses.

The huts have good quality cooking utensils with gas hobs supplied. Running water is also provided. All units are very well equipped with good crockery, cutlery and glassware. Throughout the guests stay ice packs are provided.

The huts have very good washing facilities with showers and toilets provided.

Externally there are eating places with the tables and chairs creating a rustic look. On special occasions the communal tables can be laid up with linen table cloths.

The website was easy to download and navigate with a very range of photographs. The use of social media websites to promote the business is being carried out by the owner.

All the facilities are daily cleaned which helps create a very good impression on arrival and throughout the guests stay.

The Original Hut Company has maintained standard and comfortably achieves the Alternative Accommodation Accreditation status. The walk around of the eight huts was carried out with the owner Anna Eastwood.

Minimum Entry Requirements

Group: The Original Hut Company

Standard: Alternative Accommodation

Designator: Alternative Accommodation

Rating: Accredited

(Hut 1, Hut 2, Hut 3, Hut 4, Hut 5, Hut 6, Hut 7, Hut 8)

To be recognised within the VisitEngland Quality Assessment Scheme a property must meet all "Minimum Entry Requirements". Also any "Additional Requirements" or "Key Requirements" needed at the designated level must be provided. Quality standards also need to meet the minimum level in all areas of the operation.

At the time of the visit all 'Minimum Entry Requirements' and 'Additional Requirements/Key Requirements' were provided.

The term 'Progressing' is used to indicate that the establishment is working towards providing the missing items, facilities or services listed.

Dispensations

Huts

1.1.11	Proprietary make	Dispensation granted for the huts not being of a proprietary make, due to the sustainable ethos of the company, and the fact that they have used high quality locally sourced and recycled building materials	Agreed
1.1.32	Fridge provided (Clean and sound)	Dispensation granted for the lack of fridges, because the cold boxes and ice packs are available. Please make sure that guests are aware of the facilities offered.	Agreed

Visit Report

Your VisitEngland quality assessment report, comprising scores, star rating and commentary reflects the experience of the Quality in Tourism assessor on the day of the visit.

Appeals procedure

If for any reason you wish to appeal against the rating awarded, VisitEngland has an established appeals procedure, which Quality in Tourism operates on its behalf. A fee is payable, which is refunded if the appeal is upheld. Applications should be made within 14 days of receipt of the report. For details please contact Quality in Tourism at qualityintourism@uk.g4s.com or telephone 0845 300 6996. Details can also be found at www.qualityintourism.com.

Additional visits

Visits are generally carried out annually, but if you are aiming for a higher rating or accolade and prefer an earlier visit during the same participation year, this can be arranged for an additional fee. Contact Quality in Tourism for details.

Publishing of reports

This report may, at your discretion, be displayed in its entirety in any printed material or via electronic media.